ANANTARA
THE PALM DUBAI
RESORT

Dear Valued Partner,

Thank you for your continued support of Anantara The Palm Dubai Resort and for your valued partnership.

As part of our continued commitment to elevating the guest experience, Anantara The Palm Dubai Resort will commence a significant enhancement programme from November 2026, with works progressing in carefully managed phases.

The first phase of the enhancement programme will commence in November 2026 and is anticipated to be completed by Q3 2027. The second phase is anticipated to commence in Q2 2027 and be completed by Q1 2028. Exact commencement and completion dates for each phase will be confirmed in due course.

The programme will introduce a series of enhancements across selected accommodation, leisure, social and event spaces, while retaining the distinctive Thai-inspired character and beachfront setting for which the resort is known.

Planned enhancements include:

First phase

- **One- and Two-Bedroom Beach Pool Villas** – The resort's beachfront villas will be renovated with refreshed interiors and an enhanced design while retaining their private pools, terraces and direct access to the beach.

- **Lotus Rooms (Adults-only)** – The rooms dedicated to the resort's adults-only experience will undergo a full renovation to further enhance the tranquil and private experience available to adult guests.

- **Main Lobby** – The resort's lobby will be transformed to create an enhanced arrival experience with a refreshed interpretation of Anantara's Thai-inspired identity.

- **The Lotus Lounge** – The Lotus Lounge will be reimagined as an elevated social space overlooking the Arabian Gulf, providing a refreshed setting throughout the day and into the evening.

- **Main Pool, Pool Deck and Mai Bar** – The main pool and surrounding poolside area will undergo a comprehensive renovation, introducing a refreshed pool design, enhanced spaces for relaxation and socialising, and a new beachfront dining venue overlooking the Arabian Gulf.

- **New Ballroom** – A new sea-facing ballroom accommodating up to 200 guests will be introduced. With direct access from the main lobby, the venue will provide a refined setting for weddings, private celebrations and corporate events.

Second phase

- **Over Water Villas** – The resort's 18 iconic Over Water Villas, the only accommodation of their kind in Dubai, will undergo a comprehensive renovation. Each villa will also be enhanced with a private pool on its outdoor deck, creating an elevated overwater experience overlooking the Arabian Gulf.

- **Anantara Spa** – Anantara Spa will undergo a comprehensive renovation, introducing refreshed interiors and enhanced treatment and wellness spaces. The transformation will further elevate the spa experience while retaining Anantara's distinctive approach to holistic wellbeing, with a refined environment designed for relaxation, rejuvenation and personalised treatments.

- **The Beach House** – The Beach House will undergo a complete transformation, with the existing venue making way for an entirely new dining concept. The new space will be purpose-designed to maximise its beachfront location, introducing a fresh architectural identity, enhanced indoor and outdoor areas, and a new culinary direction overlooking the Arabian Gulf.

The enhancements will be carried out in phases to help minimise the impact on the guest experience. The resort will remain open and operational throughout the enhancement programme.

Guests will be able to experience the following areas and alternative arrangements during the enhancement period:

- **Check-in and check-out will take place at the reception located in the Residences lobby.**
- **The resort's lagoon pools and private beach will remain open for guests to enjoy.**
- **Buffet breakfast will be served at Bushman's Restaurant & Bar, while à la carte breakfast will be available at Revo Café.**
- **Half-board and full-board guests can enjoy their included meals at Bushman's Restaurant & Bar, Mekong, The Beach House and Revo Café.**
- **A buffet dinner will be available at Bushman's Restaurant & Bar.**
- **Afternoon tea will be served at Revo Café.**
- **Shisha will be available at The Beach House.**
- **New Year's Eve Gala Dinner will be served at The Beach House.**

While every effort will be made to minimise inconvenience, guests may experience some visual or noise impact within designated areas during certain stages of the programme. Further information on individual phases and any temporary changes to resort facilities will be communicated in advance.

Anantara The Palm Dubai Resort remains committed to providing the warm, personalised hospitality and exceptional experiences our guests have come to expect throughout the enhancement period.

We look forward to welcoming your guests and remain at your disposal should you require any further information.

Kind regards,

Micheal Robinson
General Manager
Anantara The Palm Dubai Resort